

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

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<u>CITY CONTACT(S)</u>	<u>GARBAGE COLLECTION COMPANIES</u>	<u>RECYCLING COLLECTION COMPANIES</u>	<u>YARD TRIMMINGS</u>
<p><b>CITY OF SAN JOSE</b> Environmental Services Department 200 East Santa Clara St. 10th Floor San José, CA 95113</p> <p style="text-align: center;">(408) 535-8550 <a href="http://www.sanjoseca.gov/recycling-garbage">www.sanjoseca.gov/recycling-garbage</a></p>	<p><b>Garden City Sanitation</b> 1080 Walsh Ave. Santa Clara, CA 95050 (408) 988 – 4500 <a href="mailto:info@gardencitysanitation.com">info@gardencitysanitation.com</a> <a href="http://www.gardencitysanitation.com">www.gardencitysanitation.com</a></p> <p><b>Single Family Dwellings Downtown, North, East, South District A &amp; C</b></p> <p><b>Contract end date:</b> June 30, 2036</p> <p><b>GreenTeam of San José</b> 1333 Oakland Road San José, CA 95112 (408) 282 – 4400 Fax: (408) 283 – 8509 <a href="http://www.greenteam.com">www.greenteam.com</a></p> <p><b>Single Family Dwellings West District B Multi Family Dwellings Citywide</b></p> <p><b>Contract End Date:</b> June 30, 2036</p>	<p><b>California Waste Solutions</b> 1005 Timothy Drive San José, CA 95133 (408) 213 – 7800 Fax: (408) 292 – 0833 <a href="http://www.calwaste.com">www.calwaste.com</a></p> <p><b>Single Family Dwellings Downtown, North, East, South District A &amp; C</b></p> <p><b>Contract End Date:</b> June 30, 2036</p> <p><b>GreenTeam of San José</b> 1333 Oakland 1333 Oakland Road San José, CA 95112 (408) 282 – 4400 Fax: (408) 283 – 8509 <a href="http://www.greenteam.com">www.greenteam.com</a></p> <p><b>Single Family Dwellings West District B Multi Family Dwellings Citywide</b></p> <p><b>Contract End Date:</b> June 30, 2036</p>	<p><b>GreenWaste Recovery</b> 1500 Berger Dr. San José, CA 95112 (408) 283 – 4800 Fax: (408) 283 – 3108 <a href="http://www.greenwaste.com">www.greenwaste.com</a></p> <p><b>Single &amp; Multi Family Dwellings Citywide</b></p> <p><b>Contract End Date:</b> June 30, 2036</p>
<p><b>Valerie Osmond</b> Deputy Director <a href="mailto:Valerie.Osmond@sanjoseca.gov">Valerie.Osmond@sanjoseca.gov</a></p> <p><b>Jeff Anderson</b> Residential Program Manager <a href="mailto:Jeff.Anderson@sanjoseca.gov">Jeff.Anderson@sanjoseca.gov</a></p>	<p style="text-align: center;"><b><u>COMMERCIAL WET, DRY CUSTOMIZED SYSTEM</u></b></p> <p><b>Republic Services</b> 1601 Dixon Landing Road Milpitas, CA 95035 (408) 432 – 1234 Citywide</p> <p><b>Contract End Date:</b> June 30, 2032</p>		

### RESIDENTIAL RECYCLING PROGRAM INFORMATION

<b>PROGRAM ESTABLISHED</b>	May 1985; revised program “Recycle Plus” began July 1993; single-stream program began July 2002.
<b>COLLECTION SCHEDULE</b>	<b>Single Family Dwelling (SFD):</b> Once a week; garbage, recycling, and yard trimmings. <b>Online Collection Day Lookup:</b> <a href="http://www.sjenvironment.org/lookup">www.sjenvironment.org/lookup</a>

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

	<b>Multi Family Dwelling (MFD):</b> At least once a week; variable collection days. Yard trimmings collection provided with a signed Service Agreement.
<b>CONTAINER ISSUED</b>	<b>SFD:</b> Single cart (gray with blue lid) for commingled recyclables. Oil jugs and oil filter bags provided by recycling hauler. <b>MFD:</b> Bins (white) or carts (blue) provided for commingled recyclables.

<b>SERVICES</b>	
<b>EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	The City of San José has an exclusive Commercial Solid Waste and Recyclables Collection Agreement with Republic Services Inc. for the collection of waste from businesses within the City, including recyclables and organics. This award-winning system keeps all San Jose businesses compliant with regulations such as Mandatory Recycling (AB 341) and Mandatory Organics Recycling (AB 1826). To learn more about the system and mandatory recycling regulations, visit <a href="http://www.sjenvironment.org">www.sjenvironment.org</a> , click on <i>Recycling &amp; Garbage, then Business</i> .
<b>NON-EXCLUSIVE COMMERCIAL FRANCHISE AGREEMENT</b>	The City also has non-exclusive collection agreements with multiple companies for the collection of certain types of construction and demolition debris as well as residential property clean-out debris. Residents and businesses interested in a debris bin can view the Construction, Demolition and Residential Clean-out Haulers webpage ( <a href="http://www.sjenvironment.org/recyclers-haulers">www.sjenvironment.org/recyclers-haulers</a> ) and choose a company from the list of non-exclusive haulers ( <a href="http://www.sjenvironment.org/authorizedhaulers">www.sjenvironment.org/authorizedhaulers</a> ). Companies interested in becoming a non-exclusive franchise hauler with the City of the San José can request an application and additional information by contacting the Non-Exclusives Franchise Manager at (408) 535-8550.
<b>REQUEST RESIDENTIAL RECYCLING AND GARBAGE SERVICES WITH SAN JOSÉ 311</b>	Visit <a href="http://sanjoseca.gov/311">sanjoseca.gov/311</a> , dial 3-1-1 or call (408) 535-3500 to report missed collections, damaged containers, service issues, change your container size, or to make a free junk pickup appointment. For all other inquiries, contact your collection company.
<b>CLEAN-UP EVENT</b>	The Neighborhood Clean-Up program was discontinued December 31, 2017. Residents can use the free Junk Pickup (Large Items) program.
<b>JUNK PICKUP (LARGE ITEMS)</b>	<b>Single-family:</b> If you have garbage cart service, large items such as tires, furniture, appliances, and televisions generated from the home can be collected curbside by appointment for free. <b>Multi-family:</b> If you have garbage dumpster service, large items such as tires, furniture, appliances, and televisions generated from the home can be collected from your complex by appointment for free. Note: some property managers may require that renters contact the property management company first.

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

	<p>See the <a href="#">list of acceptable junk items</a>.</p> <p>Visit <a href="http://sanjoseca.gov/311">sanjoseca.gov/311</a>, dial 3-1-1 or call (408) 535-3500; provide your service address; and request a free junk pickup appointment.</p> <p>More information on junk pickup available at <a href="http://www.sjenvironment.org/junkpickup">www.sjenvironment.org/junkpickup</a>.</p>				
<b>EXTRA GARBAGE STICKERS</b>	<p>Single-family residents may place extra garbage in a 32-gallon plastic garbage bag labeled with an extra garbage sticker. Extra garbage stickers may be purchased for \$6.25 at all San José libraries, Lucky, and Safeway stores or at the Customer Service Center on the first floor of San José City Hall. NOTE: libraries are unable to sell stickers during the Covid-19 pandemic. Maximum weight limit of 60 lbs. per bag.</p>				
<b>HOLIDAY TREE REMOVAL</b>	<p><b>Single-family:</b> Recycle your holiday tree on your collection day from December 26th throughout the month of January each year.</p> <p><b>Multi-family:</b> Service is available to all MFDs; contact GreenWaste at (408) 283-4800 for information and set out details. Property manager approval via a signed Service Agreement is required.</p>				
<b>COMPOSTING WORKSHOPS</b>	<p>Visit <a href="http://cesantaclara.ucanr.edu/Home_Composting_Education/">http://cesantaclara.ucanr.edu/Home_Composting_Education/</a> or call the Hotline at (408) 918-4640 for a schedule of composting workshops held in San José and Santa Clara County.</p>				
<b>HOUSEHOLD HAZARDOUS WASTE</b>	<p>Visit <a href="http://www.HHW.org">www.HHW.org</a> or call (408) 299-7300 to schedule free appointments and find take-back locations.</p>				
<b>LOCAL LANDFILLS</b>	<table style="width: 100%; border: none;"> <tr> <td style="width: 50%; vertical-align: top;"> <p><b>Guadalupe Rubbish Disposal Company</b></p> <p>15999 Guadalupe Mines Road San José, CA 95120 (408) 268-1670 Fax: (408) 268-7451</p> </td> <td style="width: 50%; vertical-align: top;"> <p><b>Kirby Canyon Recycling and Disposal Facility</b></p> <p>910 Coyote Creek Golf Drive Morgan Hill, CA 95037 (408) 779-2206 Fax: (408) 779-5165</p> </td> </tr> <tr> <td style="vertical-align: top;"> <p><b>Zanker Road Landfill</b></p> <p>705 Los Esteros Road San José, CA 95134 (408) 263-2384 Fax: (408) 263-2393</p> </td> <td style="vertical-align: top;"> <p><b>Newby Island Sanitary Landfill</b></p> <p>1601 Dixon Landing Road Milpitas, CA 95035 (408) 262-1401 Fax: (408) 262-2871</p> </td> </tr> </table>	<p><b>Guadalupe Rubbish Disposal Company</b></p> <p>15999 Guadalupe Mines Road San José, CA 95120 (408) 268-1670 Fax: (408) 268-7451</p>	<p><b>Kirby Canyon Recycling and Disposal Facility</b></p> <p>910 Coyote Creek Golf Drive Morgan Hill, CA 95037 (408) 779-2206 Fax: (408) 779-5165</p>	<p><b>Zanker Road Landfill</b></p> <p>705 Los Esteros Road San José, CA 95134 (408) 263-2384 Fax: (408) 263-2393</p>	<p><b>Newby Island Sanitary Landfill</b></p> <p>1601 Dixon Landing Road Milpitas, CA 95035 (408) 262-1401 Fax: (408) 262-2871</p>
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## Garbage and Recycling Services Fact Sheet

<b>SOLID WASTE ENFORCEMENT</b>	<b>Report Improper Recycling and Garbage Management</b>		
	The City franchises hauling activity to protect public health and safety. Report Hauling and Collection Code Violations by email at <a href="mailto:wasteenforcement@sanjoseca.gov">wasteenforcement@sanjoseca.gov</a> .		
	<b>Other Concerns</b>		
	Issue(s)	Phone Number	Online Form
	Illegal Dumping Cleanup	311 or (408) 535-3500	<a href="#">San José 311</a> <a href="#">Illegal Dumping Reporting</a>  <a href="#">Apple App Store</a> <a href="#">Google Play</a>
Storm Drain/Gutter Dumping	(408) 945-3000	<a href="#">Storm Drain Dumping Complaint</a>	
Recycling Theft (Police Non-emergency)	(408) 277-8900		
<b>SOLID WASTE ORDINANCES</b>	<b>The Bring Your Own Bag Ordinance (effective 1/1/2012)</b>		
	<ul style="list-style-type: none"> <li>❖ All retail establishments are prohibited from providing a carryout bag to a customer at the point of sale, except a recycled content paper bag or a reusable plastic bag may be provided for a minimum charge of 10 cents. Retailers can no longer provide plastic carryout bags at checkout.</li> </ul>		
	Call (408) 534-BYOB (2962) or email <a href="mailto:bring-ur-bag@sanjoseca.gov">bring-ur-bag@sanjoseca.gov</a> for information.		
	<b>Foam Food Container Ordinance (1/1/14 national chains and 1/1/15 all others)</b>		
	<ul style="list-style-type: none"> <li>❖ Requires all restaurants to use non-foam food service ware but does not prescribe an alternative, allowing restaurants to choose what best meets their business needs; and</li> <li>❖ Provides financial hardship and unique packaging exemptions.</li> </ul> <p>The Foam Food Container Ordinance <a href="#">fact sheet</a> contains helpful rules and tips for restaurants to comply with the ordinance. Visit <a href="http://www.sanjoseca.gov/eps">www.sanjoseca.gov/eps</a> for more information and resources.</p>		
<b>SB 1383 - Short-Lived Climate Pollutants Reduction Law (effective 1/1/2022)</b>			
<ul style="list-style-type: none"> <li>❖ Requires CA state to reduce organic waste disposal 75% by 2025.</li> <li>❖ Rescue at least 20% of currently disposed surplus edible food by 2025.</li> </ul> <p>For resources and more information on how this affects residents and businesses, visit <a href="http://www.sanjoseca.gov/your-government/departments-offices/environmental-services/recycling-garbage/california-sb-1383">www.sanjoseca.gov/your-government/departments-offices/environmental-services/recycling-garbage/california-sb-1383</a>.</p> <p>For questions, please submit the <a href="#">Contact Form</a>.</p>			

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

<b>SINGLE FAMILY RATE INFORMATION</b>				
TYPE	MONTHLY RATE 7/1/22- 6/30/23	SERVICE		COMMENTS
		Front Yard	Back Yard	
<b>Garbage</b>	32-gallon cart	\$49.43	X	Weekly curbside collection of garbage, recycling, and loose-in-the-street yard trimmings; yard trimmings cart available for extra monthly fee.  Single-family residents are billed through the <a href="#">Santa Clara County Secured Property Tax Bill</a> .
	64-gallon cart	\$98.86	X	
	96-gallon cart	\$148.29	X	
	128-gallon cart	\$197.72	X	
	160-gallon cart	\$247.15	X	
	192-gallon cart	\$296.58	X	
	224-gallon cart	\$346.01	X	
	Extra Bag	\$6.25	X	
<b>Recycling</b>	1 Cart		X	Any size cart (32, 64, or 96 gallon) included in garbage rate
<b>Yard Trimmings</b>	Loose Collection		X	Included in garbage rate
	Subscription Cart	\$5.81	X	Any size cart (32, 64, or 96 gallon).

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

<b>SPECIAL RATES</b>				
(Available to those who qualify)				
TYPE	MONTHLY RATE 7/1/22- 6/30/23	SERVICE		
		Front Yard	Back Yard	
<b>On-Premises Disabled</b>	32-gallon	\$49.43	X	X
	64-gallon	\$98.86	X	X
	96-gallon	\$148.29	X	X
	128-gallon	\$197.72	X	X
	160-gallon	\$247.15	X	X
	192-gallon	\$296.58	X	X
	224-gallon	\$346.01	X	X

On-premise pick-up for those with an ongoing physical disability and unable to move the garbage, recycling, and yard trimmings cart to the curb for collection.

All residents of the premise must have an ongoing physical disability and be unable to move the carts into position at curbside. Annual review of participant eligibility.

**Required documentation:** A signed application and physician's certification for each resident of household.  
[Application & Instructions](#)

<b>ON-PREMISE COLLECTION RATES</b>			
TYPE	MONTHLY RATE 7/1/22- 6/30/23	SERVICE	
32-gallon	\$150.16		Carts are serviced from the premise rather than curbside. On-Premise service is \$100.73 per month in addition to the Single Family Collection Rates above.
64-gallon	\$199.59		
96-gallon	\$249.45		
128-gallon	\$298.45		
160-gallon	\$347.88		
192-gallon	\$397.31		
224-gallon	\$446.74		

**MULTI-FAMILY COLLECTION RATES**

# City of San José 2022-2023 Garbage and Recycling Services Fact Sheet

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Properties with shared communal bin services are billed monthly to owners, property managers, or authorized third parties. Residents receiving these services may be billed directly by their property managers or landlords.

For rates effective July 1, 2022 – June 30, 2023, please see:

- [Multi-Family Comprehensive Rate List](#)

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

SINGLE FAMILY RECYCLING PROGRAM			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS <sup>1</sup>
	Yes	No	
Beverage Cartons	X		Milk, juice, soy, and soup cartons; place in recycling cart. Remove caps.
Cans	X		Aluminum, steel, tin and bi-metal cans; place in recycling cart.
Cardboard	X		Flatten and place in recycling cart. If you have more than your cart will hold, flatten and cut into 4' x 4' pieces, and lean against recycling cart.
Fluorescent Bulbs		X	To schedule a free drop-off or for take-back locations, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Glass	X		Empty and dry: all colors of glass bottles and jars; place in recycling cart. No glassware or ceramics.
Household Batteries		X	To schedule a free drop-off or for take-back locations, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Junk (Large Item) Pick-Up	X		Visit <a href="http://sanjoseca.gov/311">sanjoseca.gov/311</a> , dial 3-1-1 or call (408) 535-3500; provide your service address; and request a free junk pickup appointment.
Metals, Other	X		Small appliances, aluminum foil and pie tins; place in recycling cart.
Metals, Scrap	X		Scrap metals including jar lids, pots and pans, aerosol cans; empty paint cans and lids. Place in recycling cart.
Mixed Paper	X		Magazines, newspaper, mail, envelopes, advertisements (glossy OK, plastic windows OK), phone books, catalogs, egg cartons, office paper (construction paper, printer paper), cereal and cracker boxes (remove liners), shoe boxes, paper shopping bags (remove handles); place in recycling cart. No thermal paper receipts.
Motor Oil and Oil Filters	X		Use City-issued one-gallon container and filter bag; place next to recycling cart. Order a free container and bag through San José 311 (visit <a href="http://sanjoseca.gov/311">sanjoseca.gov/311</a> , dial 3-1-1 or call (408) 535-3500).
Plastics (#1-#5, #7)	X		Place empty and dry plastics in recycling cart. No plastic bags, bubble wrap or film plastic; take clean plastic bags to local grocery stores and place soiled bags in the garbage cart.
Polystyrene (Plastic #6)		X	Place all #6 plastic in the garbage cart. Place foam packing materials such as “peanuts” in a plastic bag before placing in the garbage cart. Foam “blocks” accepted as Junk Pickup (Large Item); tie securely in a clear plastic bag.

For more information, please contact the County of Santa Clara Recycling Hotline  
(800) 533-8414 or visit [www.RecycleStuff.org](http://www.RecycleStuff.org)  
9/21/2022 Page | 8



# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

Textiles		X	Donate items in good condition to a reuse center; if not donatable, must go in the garbage cart.
Biodegradable/Compostable Plastic <sup>2</sup>		X	Bioplastics including compostable plastics labeled #7 must go in the garbage cart.
Food Scraps <sup>2</sup>		X	Food scraps must go in the garbage cart. Food waste is processed for compost as part of SB 1383.
Food-soiled paper <sup>2</sup>		X	Napkins, paper towels, paper plates, paper cups, greasy pizza boxes, coffee filters, tea bags, and other soiled paper items should be placed in the garbage cart.
Yard Trimmings	X		Branches, leaves, flowers, grass clippings, sod, and palm fronds only; no rocks, soil, concrete, paper/compostable foodware, fruit/vegetables, pumpkins, food scraps, lumber, or pet waste. Loose or cart service is determined by the City. Loose piles should be 12” from the curb and no larger than five feet in any direction. Branches should be no longer than five feet and/or six inches in diameter. Subscription cart service available.

**FOOTNOTES:**

<sup>1</sup> All recyclables are placed together in a gray recycling cart with blue lid for weekly collection.

<sup>2</sup> All residential garbage is sent to the GreenWaste garbage MRF (Material Recovery Facility) for back-end processing to recover organics for composting.

<b>MULTI-FAMILY RECYCLING PROGRAM<sup>1</sup></b>			
MATERIALS	COLLECTION		PREPARATION AND SORTING REQUIREMENTS
	Yes	No	
Beverage Cartons	X		Milk, juice, soy, and soup cartons; place in recycling cart or bin. Remove caps.
Cans	X		Empty and dry aluminum, steel, tin and bi-metal cans; place in recycling cart or bin.
Cardboard	X		Flatten; maximum size 4' x 4', place in recycling cart or bin.
Fluorescent Bulbs		X	To schedule a free drop-off or for take-back locations, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Glass	X		Empty and dry: all colors of glass bottles and jars; place in recycling cart or bin. No glassware or ceramics.

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

Household Batteries		X	To schedule a free drop-off or for take-back locations, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Junk (Large Item) Pick-Up	X		Visit <a href="http://sanjoseca.gov/311">sanjoseca.gov/311</a> , dial 3-1-1 or call (408) 535-3500; provide your service address; and request a free junk pickup appointment.
Mixed Paper	X		Magazines, newspaper, mail, envelopes, advertisements (glossy OK, plastic windows OK), phone books, catalogs, egg cartons, office paper (construction paper, printer paper), cereal and cracker boxes (remove liners), shoe boxes, paper shopping bags (remove handles); non-metallic wrapping paper; place in recycling cart or bin. No thermal paper receipts.
Metals, Other	X		Small appliances, aluminum foil and pie tins; place in recycling cart or bin.
Metals, Scrap	X		Scrap metals including jar lids, pots and pans, aerosol cans; empty paint cans and lids. Place in recycling cart or bin.
Motor Oil and Oil filters		X	Drop off at a Certified Used Oil Recycling Center: <a href="https://www.sccgov.org/sites/rwr/hhw/Documents/CERTIFIED%20CENTER%20LIST.pdf">https://www.sccgov.org/sites/rwr/hhw/Documents/CERTIFIED%20CENTER%20LIST.pdf</a> . To schedule free drop-off, go to <a href="http://www.HHW.org">www.HHW.org</a> or call the County Household Hazardous Waste program at (408) 299-7300.
Plastics (#1-5, #7)	X		Place empty and dry plastics in recycling cart or bin. No plastic bags, bubble wrap or film plastic; take clean plastic bags to local grocery stores and place soiled bags in the garbage bin.
Polystyrene (Plastic #6)		X	Place all #6 plastic in the garbage bin. Place foam packing materials such as “peanuts” in a plastic bag before placing in the garbage bin. Foam “blocks” accepted as Junk Pickup (Large Item); tie securely in a clear plastic bag.
Textiles		X	Donate items in good condition to a reuse center; if not donatable, must go in the garbage bin.
Biodegradable/Compostable Plastic <sup>2</sup>		X	Bioplastics including compostable plastics labeled #7 must go in the garbage bin.
Food-soiled paper <sup>2</sup>		X	Napkins, paper towels, paper plates, paper cups, greasy pizza boxes, coffee filters, tea bags, and other soiled paper items should be placed in the garbage bin.
Food Scraps <sup>2</sup>		X	Food scraps must go in the garbage bin.
Yard Trimmings <sup>2</sup>	X		Service is available to all MFDs; contact GreenWaste at (408) 283-4800 for information and set out details. Property manager approval is required to service.

# City of San José 2022-2023

## Garbage and Recycling Services Fact Sheet

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### FOOTNOTES

<sup>1</sup> Multi-family program includes apartments and condos, and premises 2 units and greater, town homes, mobile home parks with bin collection service. The number of garbage and recycling containers at multi-family dwellings varies by location; contact GreenTeam for details.

<sup>2</sup> All residential garbage is sent to the GreenWaste garbage MRF (Material Recovery Facility) for back-end processing to recover organics for composting.